

ISF College of Pharmacy (An Autonomous College)

[NAAC Accredited "A" Grade College] GT Road, Ghal-Kalan, MOGA – 142 001 (Punjab) INDIA Approve by AICTE, PCI & Govt. of Punjab Affiliated to IK Gujral Punjab Technical University, Jalandhar (Pb.)



Feedback collected, analyzed and action taken and feedback available on website

The IQAC, ISFCP receives feedback from all stakeholders on a constant basis while preserving absolute secrecy and utilising specialised Google services. While the weblink supplied contains information about the tools used in the process, this section focuses on the Action Plan.

Based on the collated and evaluated comments received throughout the annual year 2021-22, the following time-bound steps have been approved by the Chairman, IQAC, Prof. (Dr.) G.D.Gupta, and are suggested to be implemented by December 31, 2022, based on the following considerations:

1. Administrative Structure

- ✓ Campus Plastic and Noise/Horn Free Declaration (using signboards, serving notices to canteen, mess. hostels, Departmental store)
- \checkmark The placement of suggestion boxes across the facility (10 in total)
- ✓ Well-marked marking for readily daily regular activities in campus.
- ✓ Setup of new CCTV cameras.
- ✓ Improved web resource efficiency.

2. Academic Departments (HoDs)

- ✓ To organise Task Forces comprised of alumni (a list of volunteers will be provided by IQAC based on feedback collected), specifically to a) mentor current students, b) assist in training and placement, and c) mobilise resources for the Department.
- Using the Suggestion Box to invite all stakeholders to contribute to making the Department a lively hub of teaching and learning.
- ✓ To revise/restructure the course content on a regular basis so that the students' skill gaps are minimised and they are ready for placement.
- ✓ To promote collaborative interdisciplinary and/or multidisciplinary research.
- ✓ Identifying mechanisms for robust teacher-student relationships, such as an efficient mentormentee system.

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- ✓ To develop and implement an Employment Enhancement Mechanism that focuses on the needs of the students, such as specialised coaching, Certificate Courses in the existing curriculum, and incorporating selected and qualified alumni as experts / mentors.
- \checkmark At least one (01) meeting with parents/guardians per semester.

3. Director-cum-Principal

- ✓ More frequent meetings of Department representatives to address their academic and research needs and hear their perspectives on policy choices affecting Colleges.
- ✓ Greater emphasis on curriculum formulation / modification in order to incorporate incomegenerating skill development programmes.
- \checkmark A college teacher-friendly ecology to promote a better research environment in college.
- \checkmark Improved registration and admissions processes, as well as general collaboration.
- ✓ Improved food and other facilities in hostels, such as WiFi, waste disposal plants, cycle stands, common room / recreation hall, and so on.
- ✓ ERP implementation

4. Examination Controller

- ✓ To improve aspects associated with examinations, certificates, and grade sheets in a proper manner.
- \checkmark Create a system to improve collaboration with the affiliated university.



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Process of Feedback

Feedback	Feedback Link	Frequency
Students feedback	https://docs.google.com/spreadsheets/d/1IUkqlPhsaAmY- 42zNPf0y4l1n1Jf26Gj/edit?usp=share_link&ouid=11126733412363 6841255&rtpof=true&sd=true	Once in semester
Parents feedback	https://docs.google.com/spreadsheets/d/1slutleaqwfvkYpTPZyIWJY pMFyYtHhpp/edit?usp=share_link&ouid=11126733412363684125 5&rtpof=true&sd=true	Once in semester
Alumni feedback	https://docs.google.com/spreadsheets/d/1CtPqaTbEtl3pWnnvqkN8vq PLzDLnGWxf/edit?usp=share_link&ouid=111267334123636841255 &rtpof=true&sd=true	Once in semester
Employer feedback	https://docs.google.com/spreadsheets/d/1QC6NxdExvAp93Kd47Oe4 Xi25u2MkR6At/edit?usp=share_link&ouid=1112673341236368412 55&rtpof=true&sd=true	Once in semester
Teachers feedback	https://docs.google.com/spreadsheets/d/1EBZPxR_ixH- JbZBFDXjFc101QZGkYscQ/edit?usp=share_link&ouid=11126733 4123636841255&rtpof=true&sd=true	Once in semester

Prof. (Dr.) G. D. Gupta Director-cum-Principal

Director/Principal ISF College of Pharmacy, Moga (An Autonomous College)