



ISF COLLEGE OF PHARMACY, MOGA (PUNJAB)

(An Autonomous College & NAAC Accredited "A" Grade College)

Affiliated to IK Gujral Punjab Technical University, Jalandhar (Pb.)



REPORT ON FEEDBACK ANALYSIS AND ACTION TAKEN: 2020-21

IQAC takes the opportunity to receive feedback from stakeholders such as students, teachers, alumni, and employers. This is done by the feedback committee. It collects and analyses comments from various stakeholders before submitting an action taken report to the appropriate bodies. This task aims to assess the impact of the institution's activities on the various stakeholders. The institution wants to expand its benefits in order to reach all stakeholders. This feedback is gathered and analyzed using the statistical tool. The feedback committee takes additional action based on the opinions of the stakeholders. It is collected by the IQAC and forwarded to the feedback committee to decide on various suggestions offered by stakeholders. At the end of the semester, the feedback committee meets to discuss the numerous ideas and prepare a report on actions taken. The action taken report will be distributed to all staff members via the IQAC, and receive a copy of the same report. Statistical tools are used to compile and analyze the data. It is forwarded to the institution's Head for consideration by following data gathering and analysis, developing a general action plan. The faculty meeting will prepare plans for the following academic year based on the Annual Feedback Action Taken Report. Meetings at the departmental level are also held to execute and implement the action plan.

Committee composition:

1. Prof. (Dr.) G.D.Gupta : Director-cum-principal
2. Prof. (Dr.) R.K.Narang : Vice-Principal
3. Dr. Sidharth Mehan : IQAC Coordinator
4. Dr. Pooja Chawla : Member
5. Dr. Alok Sharma : Member

Student Feedback analysis report

Feedback collected and analyzed through Google form:

Link on feedback and analysis report:

https://drive.google.com/file/d/19rBg9Mn0tnMMhWLj_Aac3kn2VCu6ToWm/view?usp=sharing

On the basis of feedback received from students and analysis report

- ✓ Students are satisfied with curriculum, delivery of lecture and overall facilities for teaching learning and research.
- ✓ By and large Students appreciated examination and evaluation process of institute.
- ✓ Students highly appreciated e-learning and e-support during lockdown and placement of students.
- ✓ Students suggested for improve the facilities:
 - Outdoor games
 - Washroom

Initiative taken by management:

1. Regular instructor for gym and sports – appointed
2. Construction of new washroom with latest facilities

Faculty Feedback analysis report

Feedback collected and analyzed through Google form:

Link on feedback and analysis report:

https://drive.google.com/file/d/1v9vRD4iK3wfUcvEQarS95JIONJb5ju3_/view?usp=sharing

On the basis of feedback received from faculty: Analysis report

- ✓ Faculty member appreciated management and administration for strong moral support and continuous testing and vaccination for faculty and students
- ✓ During lockdown salaries are released in time and also provide continuous moral support.
- ✓ Annual increments are released in time.

Following suggestions are given by faculty:

1. Faculty promotion/appreciation/awards/incentives incorporate
2. To start some certificate program for strengthen of teaching learning process

Initiative taken by management:

1. Committee constituted for Faculty/staff identification every year and will be felicitated during the national day (Independence day and Republic day). Under this scheme following members identified for felicitation on Independence day.

Teaching : Dr.R.K.Narang for best teacher award

Non-teaching : Ms. Rekha Arora and Mr. Ramjatan

2. Following certificate courses and hands-on training are included from the academic session 2020-21 (CADD, MSM, QbD, and Diet & Nutrition)

Parents Feedback analysis report

Feedback collected and analyzed through Google form:

Link on feedback and analysis report:

<https://drive.google.com/file/d/10ls6rK5Yk0GFtMf08J3AaKIro8ykPrWO/view?usp=sharing>

- ✓ The feedback analysis reports from parents clearly show their satisfaction with the autonomous curricular and extracurricular activities.
- ✓ It is clear from the analysis that the parents believe that their wards develop good soft skills and ethical values over their course of study.
- ✓ It is also clear that they have expressed that their expectations of the institution have been met, particularly in terms of employability.
- ✓ All parents are satisfied with institutional teaching learning process and research.

Alumni Feedback analysis report

Feedback collected and analyzed through Google form:

Link on feedback and analysis report:

https://drive.google.com/file/d/1Q0IcPKhMJdFOSdiGHea4Vrg5o_zfGify/view?usp=sharing

- ✓ The alumni praised the Academic and professional initiatives to reform and upgrade the curriculum to meet current needs.
- ✓ The alumni feedback analysis report demonstrates that the majority of the alumni are pleased and feel proud to be a part of this institution.
- ✓ Alumni are happy to know the overall growth of college.

Suggestions by Alumni's

1. Separate group create for alumni for regular updation of college activities.
2. Fees concession will be given to Alumni ward.
3. Annual alumni meet at least one will be organized at ISF and one other common place.

Initiative taken by management:

1. Separate group created immediately for alumni and group admin is all officials of college and member of alumni association : Coordinator Dr. Rimpi Arora
2. Academic council approved the fee concession of alumni ward in all programs of pharmacy at ISFCP and also approved by Board of governors.
3. President of alumni association authorized to submit the proposal of the meeting at college as well as common place to strengthen the quality of education and research.

Employers Feedback analysis report

Feedback collected and analyzed through Google form:

Link on feedback and analysis report:

<https://drive.google.com/file/d/1uKilJTUeS-qGIAUA-WvIYyk8DfsEMhPb/view?usp=sharing>

Feedback received from industry, academia and hospitals

1. All appreciated knowledge and quality of students.
2. All are satisfied with the job responsibilities of the candidates.



Prof. (Dr.) G. D. Gupta

Director-cum-Principal

Director/Principal
ISF College of Pharmacy, Moga
(An Autonomous College)